

- GSM and GPRS
- Voice / Fax / SMS and Data
- Dual Band 900 / 1800MHz GSM Transmission
- Full voice call, SMS support
- Accepts Standard SIM Card
- Data enabled SIM Cards available
- Miniature size 88 x 60 x 26mm
- Can Be Used On Standard GSM Network
- RS232 Interface
- AT command set (GSM 07.05 and 07.07)
- One user programmable input/Output Port
- GPRS Class B Class 10 (36Kb/s download / 24Kb/s upload)
- GSM100T: TCP/IP stack available for data and internet

Data/Fax features:

- Data circuit asynchronous, transparent and non transparent up to 14,400 bits/s
- Automatic fax group 3 (Class 1 and Class 2)
- MNP2, V.42bis

Voice features:

- Telephony
- Emergency calls
- Full Rate, Enhanced and Half Rate
- DTMF Function

Data/Fax features:

- Data circuit asynchronous, transparent and
- non transparent up to 14,400 bits/s
- Automatic fax group 3 (Class 1 and Class 2)
- MNP2, V.42bis

Short Messages Services features:

- Text and PDU
- Point to point (MT/MO)
- Cell Broadcast

One Programmable I/O Port

- One user programmable input/Output Port
- (3V CMOS logic)

Miniature "Plug And Play" dual band GSM modems can be directly connected to the serial port of a desktop or notebook computer through the RS232 interface. A standard SIM card can be inserted in the integral cardholder within the metal enclosure.

The Modems' metal casing makes it an appropriate solution for tough applications such as Telemetry, Wireless Local Loop (payphones) or as part of a fleet management system. The small size makes it simple to integrate in a space constraint environment. The modem is supplied with power cable, other accessories available are an antenna (with 1m coax cable), RS232 connecting cable with Telephone interface, DIN Rail mounting adaptor, power supply unit and Data enabled SIM card.

About GPRS: GPRS stands for General Packet Radio Services. The user can remain "ON" all the time and the data Communication speed rivals that of a cable modem.

GSM Supplementary Services :

- Call Forwarding -Calling Line Identity
- Call Barring -Advice of Charge
- Multiparty -USSD
- Call Waiting / Hold -Closed User Group
- Explicit Call Transfer
- Cell Broadcast







Technical Specifications

| Max Storage Temperature | -10°C to +70°C, |
|---------------------------|-----------------|
| Max Operating Temperature | -15°C to +50°C |

| Dimensions | 88mm x 60mm x 26mm | | | | |
|---------------------|-----------------------------------|-----|---------|-----|-------|
| Weight | 100grams | | | | |
| Electrical Characte | eristics | Min | Typical | Max | Units |
| Supply Voltage | | 5 | | 32 | V |
| Supply Current: | In Communication | | 450 | | mA |
| | Idle mode | | 25 | | mA |
| | Idle mode with RS232 power saving | | 13 | | mA |

Interfaces:

SIM holder (integrated Drawer, accepts standard SIM card)
15 pin Sub-D type connector (for serial and audio connection)
4-pin power supply connector (micro-FIT[™])
SMA antenna connector (50 ohm)

Power Supply Unit:

| Input: | 110-240Vac, 2 pin IEC connector |
|---------|---|
| Output: | 12Vdc +/-5%, 1A, 4 Pin micro-FIT [™] connector |

Ordering Information

| Part No | Description |
|--------------|---|
| GSM100L | GSM GPRS Class 10 Modem, dual Band |
| GSM100T | As GSM100L with Additional TCP/IP Stack |
| GSM20-Ant | Antenna with flying lead and connector |
| GSM20-CAB232 | RS232 Cable Interface to PC |
| GSM20-DINRL | DIN Rail Mount Bracket |
| GSM20-PSU | Power Supply (110-230Vac) |

For more information or general enquiries: *R F Solutions Ltd., Unit 21, Cliffe Industrial Estate, Lewes, E. Sussex. BN8 6JL. England. Email : sales@rfsolutions.co.uk http://www.rfsolutions.co.uk Tel: +44 (0)1273 898 000 Fax: +44 (0)1273 480 661*

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USER MANUAL

Rev. 04, Nov 2003

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SAFETY PRECUTIONS

- The modem generates radio frequency (RF) power. When using the modem care must be taken on safety issues related to RF interference as well as regulations of RF equipment.
- Do not use your phone in aircraft, hospitals, petrol stations or in places where using GSM products is prohibited.
- Be sure that the modem will not be interfering with nearby equipment. For example: pacemakers or medical equipment. The antenna of the modem should be away from computers, office equipment, home appliance, etc.
- An external antenna must be connected to the modem for proper operation. Only uses approved antenna with the modem. Please contact authorized dealer on finding an approved antenna.
- Always keep the antenna with minimum safety distance of 26.6 cm or more from human body. Do not put the antenna inside metallic box, containers, etc.

Using the modem in vehicle

- Check for any regulation or law authorizing the use of GSM in vehicle in your country before installing the modem
- Install the modem by qualified personnel. Consult your vehicle dealer for any possible interference of electronic parts by the modem.
- The modem should be connected to the vehicle's supply system by using a fuse-protected terminal in theehicle's fuse box
- Be careful when the modem is powered by the vehicle's main battery. The battery may be drained after extended period.

Protecting your modem

- To ensure error-free usage, please install and operate your modem with care. Do remember the following:
- Do not expose the modem to extreme conditions such as high humidity/rain, high temperatures, direct sunlight, caustic/harsh chemicals, dust, or water.
- Do not try to disassemble or modify the modem. There is no user serviceable part inside and the warranty would be void.
- Do not drop, hit or shake the modem. Do not use the modem under extreme vibrating condition.
- Do not pull the antenna or power supply cable. Attach/ detach by holding the connector.
- Connect the modem only according to the instruction manual. Failure to do it will void the warranty.
- In case of problem, please contact authorized dealer.





INTRODUCTION

Fargo Maestro is a ready-to-use GSM modem for voice, data, fax and SMS services. It also supports GPRS Class 10(Fargo Maestro 100) for hi-speed data transfer. The modems can be easily controlled by using AT command for all kinds of operations. With standard 9-pin RS232 port and telephone-like audio plug (via optional cable).

1.1. Package

The Fargo Maestro package should include the following:

- 1.Fargo Maestro x 1
- 2. Power cord with fuse x 1
- 3. Safety note x 1

1.2. Interfaces



1.2.1. Status indicator

The LED will indicate different status of the modem:

- off Modem switched off
- on Modem is connecting to the network
- flashing slowly Modem is in idle mode
- flashing rapidly Modem is in transmission/communication (GSM only)

1.2.2. SMA female antenna connector

- Connect this to an external antenna with SMA male connector. Make sure the antenna is for the GSM900/1800 frequency with impedance of 50ohm, and also connector is secured tightly.







_

1.2.3. 15-PIN D-SUB Female connector (RS232 / Audio)

The connector provides serial link and audio link to the modem.



| Pin number | Name | EIA designation | Туре | Note |
|------------|----------------|---------------------|--------|-------------------|
| 1 | DCD | Data Carrier Detect | Output | |
| 2 | ТХ | Transmit Data | Input | |
| 3 | BOOT | | Input | Not used |
| 4 | MICROPHONE (+) | | Input | |
| 5 | MICROPHONE (-) | | Input | |
| 6 | RX | Receive Data | Output | |
| 7 | DSR | Data Set Ready | Output | |
| 8 | DTR | Data Terminal Ready | Input | |
| 9 | GND | Ground | Ground | |
| 10 | SPEAKER(+) | | Output | |
| 11 | CTS | Clear to Send | Output | |
| 12 | RTS | Request to Send | Input | |
| 13 | RI | Ring Indicator | Output | |
| 14 | RESET | | Input | Pull low to reset |
| 15 | SPEAKER(-) | | Output | |

Specification of microphone and speaker to be connected :

| Parameters | Min | Typical | Max | Remark |
|---------------------------------|-----|---------|-------|--------|
| Microphone current @2V / 2K Ohm | | 0.5 mA | | |
| Microphone input level | | | 100 | |
| | | | mVpp | |
| Speaker output current 150 Ohm/ | | 16mA | | |
| 1nF | | | | |
| Speaker impedance | | | 32ohm | |

Please refer to the document "Application notes - Power supply & Audio" for more information of audio connection.

1.2.4. 4-PIN modem socket (Power, Input / Output)



Pin assignment of 4-pin connector

| Pin number | Name | Functions |
|------------|---------|--|
| 1 | I/O | Input / Output port |
| 2 | ~INTR | Interrupt function triggered by pulling this pin to ground or LOW level; reserved for additional functions with new firmware |
| 3 | POWER - | DC power negative input |
| 4 | POWER + | DC power positive input |





A cable, included in the package shall be used for power supply connection:



I/O

| Parameters | Min | Typical | Max | Remark |
|---------------------------|-----|---------|------|--------|
| LOW voltage | | | 0.5V | |
| HIGH voltage | 3V | | 5V | |
| I/O out max. sink current | | | 10mA | |

INTR

| Parameters | Min | Typical | Max | Remark |
|-------------|-----|---------|------|---|
| LOW voltage | 0 | | 0.5V | Triggered by pulling this pin to LOW level; otherwise leave it open |

 Please refers to Chapter 6 Appendix for using I/O and INTR signals. Contact your dealer if you need wire for the I/O and INTR connection



You may contact your sales agent for the following optional accessories:





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| Sub-D 15 (male) | Sub-D 9 (female) | Plug 4P4C |
|--------------------|---------------------|--------------|
| 1 | 1 | |
| 2 | 3 | |
| 3 | | |
| 4 | | 1 |
| 5 | | 4 |
| 6 | 2 | |
| 7 | 6 | |
| 8 | 4 | |
| 9 | 5 | |
| 10 | | 2 |
| 11 | 8 | |
| 12 | 7 | |
| 13 | 9 | |
| 14 | | |
| 15 | | 3 |





'Y' cable

- Direct connection with standard 9pin RS-232 port (DTE)
- Direct connection with common handset of telephone for voice call
- Shielded cable
- Cable length 1.1m (w/ connector)



DIN rail mount

- Quick attachment / detachment to standard DIN rail
- Tin plated Steel







INSTALLATION

2.1 Mounting the modem

Use 2 pcs of M3 screw to mount the modem

When using optional DIN rail mount please refer to document "Installation of DIN rail mount"



2.2 Installing the SIM card

Use a ball pen or paper clip to press the SIM holder eject button. The SIM holder will come out a little. Then take out the SIM holder.

Note : DO NOT pull out the SIM holder without pushing the eject button.

Put the SIM card to the tray, make sure it has completely sit on the tray. Put the tray back into the slot.

2.3 Connecting the external antenna (SMA type)

Connect this to an external antenna with SMA male connector. Make sure the antenna is for the GSM900/1800 frequency with impedance of 50ohm, and also connector is secured tightly.

Note : Please use antenna designed for GSM 900/1800 Mhz operation. Incorrect antenna will affect communication and even damage the modem.







2.4 Connect the modem to external device

You can use the optional 'Y' cable to connect the modem's Sub-D connector to external controller/computer. Note : The modem CANNOT be connected to the 'Line' jack of a landline telephone directly.

Connection example using optional 'Y' cable:



2.5 Connecting the DC power supply

Connect the open ending of the included power cord to a DC supply. Refer to the following for power supply requirement.

| Input voltage range | 5V – 32V |
|---------------------|----------|
| Rated current | 650mA |



Connect the connector to the modem. The modem will turn on automatically.

The status indicator on the modem will be lit when power on. After a few seconds it will go flashing slowly (registered to the network successfully, refer section 1.2.1).

Chapter 3 describes how to communicate with the modem in Microsoft Windows[™] environment.





WORKING WITH FARGO MAESTRO

3.1. Checking the modem (using Microsoft Windows[™] 98 HyperTerminal as example)

3.1.1. On the first time power-up you can use a terminal software to communicate with the modem through an RS-232 serial port. Following example is using the HyperTerminal in Windows 98.



3.1.2. On Windows 98, start the HyperTerminal program. Assign a name for a new session.







3.1.3. Choose the correct Com port and baud rate settings; Fargo Maestro 100 : 115200bps, 8bits, no parity bit, 1 stop bit)

| Maestro 20 - HyperTerminal File Edit View Call Iransfer Help | |
|--|-----|
| COM1 Properties | ? × |
| Bits per second: 9600 | |
| Data bits: 8 | |
| Parity: None | |
| Stop bits: 1 | |
| Flow control: Hardware | |
| Advanced | |
| OK Cancel Apply | |

3.1.4. On the terminal screen, type "AT" to check the "OK" response from the modem

| 🍓 Maestro 20 - HyperT | erminal | | - | |
|--|----------------------|------------|--------|----|
| <u>F</u> ile <u>E</u> dit <u>V</u> iew <u>C</u> all <u>T</u> | ransfer <u>H</u> elp | | | |
| 02 38 0 | 8 | | | |
| AT | | | | |
| OK | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
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| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | _1 |
| • | | | | |
| Connected 0:00:54 | Auto detect | 9600 8-N-1 | SCROLL | |





3.2. Basic Operation :

Followings are examples of some AT commands. Please refer to the AT Command guide for a full description. Note : Issue AT+CMEE=1 to have extended error code (+CME ERROR)

| Description | AT commands | Modem response | Comments |
|----------------------------------|--------------|-----------------------|--|
| | AT+CREG? | CREG= <mode>,1</mode> | Modem registered to the network |
| Network Registration Checking | | CREG= <mode>,2</mode> | Registration lost, re-registration attempt |
| | | CREG= <mode>,0</mode> | Modem not registration on the network, no registration attempt |
| Receiving signal strength | AT+CSQ | +CSQ: 20,0 | The first parameter has to be at least 15 for normal communication |
| | | RING | An incoming call is waiting |
| Receiving an incoming call | ATA | | Answer the call |
| | | ОК | |
| | ATD1234567; | | Don't forget the « ; » at the end for « voice » call |
| | | ОК | Communication established |
| Make a call | | CME ERROR : 11 | PIN code not entered (with + CMEE = 1 mode) |
| | | CME ERROR : 3 | AOC credit exceeded or a communication is already established |
| | | CME ERROR : 10 | Cannot read the SIM card |
| Make an emergency | ATD 112; | | Don't forget the « ; » at the end for « voice » call |
| call | | ОК | |
| Communication loss | | NO CARRIER | |
| Hong up | ATH | | |
| Trang up | | ОК | |
| | AT+CPIN=1234 | | |
| Enter PIN code | | ОК | PIN Code accepted |
| | | +CME ERROR : 16 | Incorrect PIN Code (with +CMEE = 1 mode) |
| | | +CME ERROR : 3 | PIN already entered (with +CMEE = 1 mode) |
| Saves parameters in | AT&W | | |
| non-volatile memory | | ОК | The configuration settings are stored |





SPECIFICATION

- Dualband GSM 900 / 1800 Mhz
- Support Data, SMS, Voice and Fax
- Max Power Output: 2W(900Mhz), 1W(1800Mhz)
- Group 3 FAX support (Class 1 and 2)
- Fargo Maestro 100 : GPRS Class B Class 10 (4Rx+1Tx or 3Rx+2Tx) at maximum speed.*
- SimToolKit Class 2
- AT command set (GSM 07.05, GSM 07.07 and WAVECOM proprietary)

* Note : Available slot for GPRS connection is network dependent.

Power requirement :

| Input voltage range | 5V – 32V |
|---------------------|----------------------------|
| Rated current | 650 mA (Fargo Maestro 100) |

Typical current consumption

| | @5V | @12V | @32V |
|--------------------------------------|-------|-------|------|
| GSM900 communication mode PCL=5 | 310mA | 130mA | 50mA |
| DCS1800 communication mode PCL=5 | 240mA | 100mA | 40mA |
| GPRS900 Class 10 PCL=5 | 520mA | 220mA | 80mA |
| GPRS1800 Class 10 PCL=0 | 390mA | 160mA | 70mA |
| Idle mode | 35mA | 16mA | 8mA |
| Idle mode with power saving on RS232 | 12mA | 11mA | 5mA |

Interfaces :

- SIM holder
- 15 pin Sub-D connector (serial and audio connection)
- 4-pin power supply connector
- SMA antenna connector (50 ohm)

Dimensions:

- Overall size: 88mm x 60mm x 26mm
- Weight: 100g
- Temperature range: -15°C to +50°C operating

-20°C to +65°C storage





APPENDIX

5.1 Factory settings

The modem has the following factory settings. Please refer to the AT command document for the meaning of each setting.

| Related AT commands | Factory Settings | Description |
|---------------------|------------------|------------------------------|
| AT+IPR | 9600 | DTE-DCE data rate |
| AT+IFC | 2,2 | DTE-DCE flow control |
| AT+ICF | 3,4 | DTE-DCE character framing |
| ATE | 1 | ECHO |
| AT&C | 1 | DCD signal |
| AT&D | 1 | DTR signal |
| ATQ | 0 | Result code suppression |
| ATV | 1 | Response format |
| AT&S | 1 | DSR signal |
| ATS0 | 0 | Auto answer |
| AT+CLIP | 0 | Calling line ID presentation |
| AT+CRLP | | Calling line ID restriction |
| AT+CSCS | "PCCP437" | |
| AT+CMGF | 1 | Message format |
| AT+CSMP | 1,67,0,0 | Text mode parameters |
| AT+CNMI | 0,0,0,0 | New message indication |

5.2 Input / Output port

This port can be configured as either an input one or an output one.

To configure it as an input port, first issue AT+WIOW=2, 0 to disable the output port. Use AT+WIOR=3(Fargo Maestro 100) or AT+WIOR=1(Fargo Maestro 20) to read the status of this input port. Response +WIOR: 0 represent Logic HIGH (>3V); Response +WIOR: 1 represent Logic LOW (<0.5V) To use it as an output port, issue AT+WIOW=2,1 will turn it on and it will drain current to ground. The current is recommended not to exceed 10 mA. Issue AT+WIOW=2,0 will turn it off.

5.3 RS232 AUTO-ONLINE mode (power saving)

When being in the AUTO-ONLINE, the RS232 transceiver will shutdown most of its hardware to save power if it does not detect a valid input for more than 100uS. The RS232 transceiver will wake up when valid input is detected again.

By default, the RS232 transceiver is put in AUTO-ONLINE. This mode can be turned off by issuing AT+WIOW=4,1.







TROUBLESHOOTING

6.1 The modem's LED does not light :Check if the modem has connected to a 5-32V power supply properlyCheck if the power connector is properly insertedCheck the fuse on the power cord

6.2 The modem's LED lights but does not blink long time after power up

Check if a valid SIM card has been inserted properly Check if the SIM card has been locked (refer to AT+CPIN command in AT command guide) Check if the external has been connected properly to the modem Check if the network coverage is available.

6.3 The modem does not response to the terminal program

Check if the RS-232 cable has been connected properly Check if your program has proper setting. Factory setting of the modem is:

9600bps 8 data bits no parity bit 1 stop bit

6.4 No voice could be heard for the modem's speaker output when a call is answered

Make sure a voice call has been made (refer to AT command guide)

Enter the AT+SPEAKER=1 command





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1. INTRODUCTION

This document describes how to use Maestro 20 and a PC with Windows 98 to make a GPRS Internet Dial-up.

1.1 Set-up requirement

The following items are necessary for the set-up:

- MAESTRO-20 with PC cable and power supply
- PC with Windows 98 installed, and a free RS-232 port
- A SIM card with GPRS service subscribed

2. CONFIGURATING MAESTRO 20

2.1 Setting up HyperTerminal

Refer to Chapter 2 and 3 of MAESTRO 20 USER GUIDE, set up MAESTRO 20 and Windows98 HyperTerminal. Make sure the modem is ready to receive commands.

2.2 Setting serial port speed

On the HyperTerminal, enter command: AT+IPR=115200; &W<ENTER>

Note: after entering this command the modem serial port speed will be permanently set at 115200bps.

Now you can close the HyperTerminal

| Com1_9600 - Hyp File Edit Yiew Call Ci Ci (Ci) Call | eerTerminal Iransfer <u>H</u> elp D <mark>→</mark> [12] | | | - | . 🗆 🗙 |
|---|---|------------|--------|------|--------|
| AT+IPR=115 OK | 200;&W | | | | × |
| Connected 0:00:11 | Auto detect | 9600 8-N-1 | SCROLL | CAPS | NUI // |





3. ADDING A MODEM TO WINDOWS 98

3.1 On Windows 98, Choose "**Start**", then choose "Control Panel folder

3.2 Double click the 'Modem' icon



3.3 If your system have no modem installed it will show the 'Install New Modem' dialogue box, otherwise it will show 'Modem Properties' (see) You can then press 'Add' button

3.4 On '**Install New Modem**' dialogue box, click '**Don't detect my modem**'. Then press '**Next**'

3.5 Choose '**Standard 19200bps Modem**', then press '**Next**'









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3.6 Choose the COM port where the MAESTRO 20 connected, then press '**Next**'

| Install New Modem | |
|-------------------|---|
| | You have selected the following modem: Standard 19200 bps Modem |
| | Select the port to use with this modem: Communications Port (COM1) Communications Port (COM2) |
| | ECP Printer Port (LPT1) Printer Port (LPT1) |
| | |
| | < <u>B</u> ack Next > Cancel |

3.5 Now the modem has been installed. You can press '**OK**'

| lodems Properties 🛛 😯 🗙 |
|--|
| General Diagnostics |
| The following modems are set up on this computer: |
| Standard 19200 bps Modem |
| Add Remove Properties |
| Dialing preferences |
| Dialing from: New Location |
| Click Dialing Properties to modify how your calls are dialed. |
| Dialing Properties |
| |
| OK Cancel |





4. MAKING A DIAL-UP NETOWORKING

4.1 On Windows 98, go to 'Accessories' → 'Communication' → 'Dial-up Networking'

4.2 Double click 'Make a New Connection'



4.3 Type the name of the dial-up profile as you want

4.4 Choose the '**19200 bps modem**' and press '**Configure**'



4.5 Choose the 'Maximum speed' to '115200'

4.6 Click 'Connection' tab

11520



Cancel



GSM20 WIN98 GPRS SET-UP GUIDE

.

4.7 Press 'Advanced' button

| General Connection Option | IS |
|--|--|
| Connection preferences | |
| Data bits: 8 | • |
| Parity: None | - |
| Stop bits: 1 | • |
| Call preferences | |
| \Box $\underline{\lor}$ ait for dial tone bef | ore dialing |
| Cancel the call if not | connected within secs |
| 🗖 Djsconnect a call if in | de for more than mins |
| <u> </u> | Press |
| | <u> </u> |
| P <u>o</u> rt Settings | Advanced |
| | |
| | |
| Ivanced Connection Settin | gs |
| Use error control | Use flow control |
| | 1. Ose Tow courdo |
| <u>B</u> equired to connect | <u>H</u> ardware (RTS/CTS) |
| <u>H</u> equired to connect <u>C</u> ompress data | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XON/XOFF) |
| Bequired to connect Compress data Use cellular protocol | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XDN/XOFF) |
| Bequired to connect Gompress data Use cellular protocol | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XON/XOFF) |
| Bequired to connect Compress data Use cellular protocol | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XON/XOFF) |
| Equired to connect Gompress data Use cellular protocol | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XDN/XOFF) |
| Bequired to connect Gompress data Use cellular protocol Modulation type Extra settings +CGDCONT=1,"IP", "INTER | <u>H</u> ardware (RTS/CTS) <u>S</u> oftware (XON/XOFF) |
| | Ose jow control |
| | OK OK OK OK |

4.8 On '**Extra settings**', type the APN information here. (Consult your Network Operator for the correct APN settings) Common setting is :

+CGDCONT=1,"IP","INTERNET"

4.9 Use Hardware flow control, then press '**OK**'

4.10 Close all modem properties dialog box by pressing '**OK**'s and go back to the '**Make new connection**' (sec. 4.3). Then press '**Next** '







4.10 On the '**Telephone number**' type '***99******1#**'. Then press '**Next**'



4.11 Press '**Finish**' and you have made a GPRS dial-up profile.

However you need to edit some more settings.



4.12 Right-click the just-made GPRS dialup icon. Then choose '**Properties**'





GSM20 WIN98 GPRS SET-UP GUIDE

4.13 Uncheck the 'Use area code' option GPRS ? × General Server Types Scripting Multilink 4.14 Press 'Server Types' tab GPRS 9 Phone number: Telephone number: - *99***1# unche (Kong Kong SAR, PRC (852) -Use area code and Dialing Properties Connect using: Standard 19200 bps Modem ٠ Configure.. ΟK Cancel GPRS ? × 4.15 Uncheck ALL options EXCEPT 'TCP/IP' option General Server Types Scripting Multilink 4.16 Press the 'TCP/IP Settings' button Type of Dial-Up Server: PPP: Internet, Windows NT Server, Windows 98 • Advanced options: Log on to network Enable software compression Require encrypted password Require data encryption <u>Record a log file for this connection</u> Allowed network protocols: E IPX/SPX Compatible TCP/IP Settings... ☑ ICP/IP only leave this OK. Cancel





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| 4.17 Uncheck the 'Use IP header compression' option | TCP/IP Settings |
|---|--|
| 4.18 Then close all dialog boxes by | <u>S</u> erver assigned IP address Specify an I <u>P</u> address |
| | Server assigned name server addresses |
| GPRS DUN. | O Specify name server addresses |
| | Primary DNS: 0.0.0 |
| | Secondary D <u>N</u> S: U.U.U.U |
| | Primary WINS: 0.0.0 |
| | unchecknoary wine: |
| | Use IP header <u>compression</u> |
| | |
| | |
| 4.19 Now you can make a GPRS dial-up by double-click the GPRS icon. | GPRS |
| Remember to leave User name and password blank on connection (or refer to | Liser name: |
| your network operator's instruction) | Password: |
| | Phone <u>n</u> umber: *99***1# |
| | Dialing from: New Location Dial Properties |
| | Connect Cancel |





5. Trouble shooting

| Problem | Action |
|---|---|
| Dial-up Networking reports modem is not responding | Check if the modem is ready, LED is flashing slowly |
| | Check the serial port setting of Maestro and Windows modem device |
| | Check connection cable |
| | Check if the modem is used by another program |
| Dial-up not successful | Check if GPRS service ready from the network |
| | Try entering command: AT+CGQREQ=1,0,0,3,0,0 by using HyperTerminal |
| Dial-up successful, but disconnect immediately | Check APN setting, consult your network operator |
| Dial-up successful, but cannot access the Internet | Check your Windows' Internet settings |
| | Check signal strength Note: Dial-up Networking will NOT drop even signal is lost; it will try to recover soon |

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