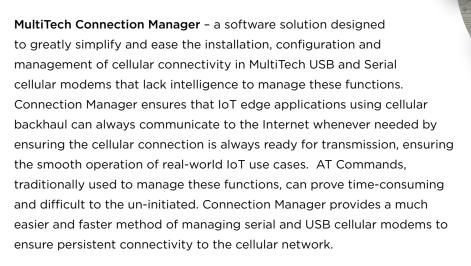


# **MultiTech Connection Manager**

Software Automation Tool for Management of Cellular Modem Connectivity



Connection Manager is integrated into Windows Networking, supporting Windows 7, 8 and 10 versions, and automatically detects installed cellular USB and serial devices, downloads required drivers, ensures comports are correctly mapped and establishes a cellular connection – all at the click of a button. Its keep-alive function overcomes common issues that lead to dropped connections, and helps maintain a persistent cellular connection.\* Traditionally managed by AT Commands, Connection Manager provides an additional, easy and convenient way to maintain always-on connectivity needed to power the IoT. Those that wish to use AT Commands for connectivity management can still do so.

Connection Manager is complimentary and supports MultiTech's comprehensive portfolio of cellular connectivity products optimized for M2M (machine-to-machine) communications. See the Models Covered section below for a full list of supported products.

\*Though Connection Manager, and it's "keep-alive" function will keep a cellular connection persistent, it is not recommended for critical applications or use cases.

#### **CONNECTION MANAGER FEATURES**

- New Version 2 Connection Manager provides updated User Interface and replaces all previous versions of Connection Manager
- Reduces time and errors associated with establishing and maintaining cellular connectivity for USB and Serial modems
- Enables easier deployment at scale of cellular modems
- Automatically manages the cellular connection via the "keep-alive" feature\*

# SUPPORTED WINDOWS VERSIONS

- 64-bit versions of Windows 7, 8 and 10
- 32-bit version of Windows 7
- In the case of serial modems, Connection Manager requires a modem be installed in the Operating System and to be linked to the correct serial port.

# **HIGHLIGHTS**

### **Easy Operation**

Connection Manager provides the following capability for cellular connectivity management in addition to AT Command functionality traditionally used.

- Connection Manager 2 is the latest and greatest version and replaces all previous versions of Connection Manager
- Automatically installs the most recent drivers

- Establishes a cellular data connection
- · Provides modem details
- Displays line charts of signal level and data rates
- Automatically manages the cellular connection via the "keep-alive" feature
- Provides a terminal window for troubleshooting

# **MODELS COVERED**

Models	Part Number
SocketModem <sup>*</sup> Cell Embedded Cellular Modems (MTSMC Series) - 3G HSPA+ - 4G LTE Category 1 - 4G LTE Category 3 - 4G LTE Category 4 - 4G LTE Category M1	MTSMC-H5-xx MTSMC-LAT3-xx MTSMC-LSP3-xx MTSMC-LVW3-xx MTSMC-LAT1-xx MTSMC-LEU1-xx MTSMC-LEU1-xx MTSMC-L4E1-xx MTSMC-L4E1-xx MTSMC-L4E1-xx MTSMC-MAT1-xx MTSMC-MAT1-xx
MultiTech Dragonfly <sup>™</sup> and MultiTech Dragonfly <sup>™</sup> Nano Cellular System-on-Module (SoM) and Modems (MTQ and MTQM Series) - 3G HSPA+ - 4G LTE Category 1 - 4G LTE Category 4 - 4G LTE Category M1	MTQ-H5-xx MTQ-LAT3-xx MTQ-LSP3 MTQ-LVW3-xx MTQ-LEU7-xx MTQ-LNA7-xx* MTQN-MNG1-xx* MTQN-MNG3-xx*
QuickCarrier* USB-D Cellular Dongles (MTD Series) - 3G HSPA+ and 4G LTE Category M1	MTD-H5-xx MTD-MAT1-xx <b>MTD-MNA1-xx*</b> MTD-MVW1-xx
MultiConnect* microCell LTE Cat 1 USB Cellular Modems (MTCM Series) - 4G LTE Category 1 - 4G LTE Category 4	MTCM-LAT3-xx MTCM-LSP3-xx MTCM-LNA3-xx* MTCM2-L4G1-xx*
MultiConnect <sup>®</sup> Cell 100 Series Cellular Modems (MTC Series) - 3G HSPA+ and 4G LTE Categories M1, 3 and 4	MTC-H5-xx MTC-MAT1-xx MTC-MVW1-xx MTC-MNA1-xx* MTC-LAT1-xx MTC-LVW2-xx MTC-LNA4-xx*

<sup>\*</sup> Bold part numbers denote dual radio products (i.e. AT&T & Verizon)

#### **Dual Network AT&T/Verizon Radio Product Variants**

Automatic management of dual network radios – that is radios that can operate on either the AT&T or the Verizon networks – are not supported by Connection Manager. In some cases, customers who want to use the product on the Verizon network will need to first configure the product via AT commands to set the radio to operate for Verizon. After the radio has been configured to operate on the Verizon then, then Connection Manager will support the product. This action is not needed for use on the AT&T network.

For information on downloading and using Connection Manager, please go to https://www.multitech.com/support/connection-manager.

Produced in the U.S. of U.S. and non-U.S. components. Features and specifications are subject to change without notice.

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# **Installation Support**

MultiTech's Installation Support Service delivers priority service with the ability to work one-on-one with an experienced MultiTech technical support engineer, to guide you through the installation process for our products.

#### **Technical Support Services**

At MultiTech, we're committed to providing you personalized attention and quality service while providing you a quick response to your product support needs. We have several options of support for you to choose from.

For additional information on Support Services as well as other service offerings, please contact your MultiTech representative or visit www.multitech.com/support.go



# **World Headquarters**

Multi-Tech Systems, Inc. 2205 Woodale Drive Mounds View, MN 55112 U.S.A. Tel: 763-785-3500 Toll-Free: 800-328-9717 Email: sales@multitech.com www.multitech.com

## **EMEA Headquarters**

Multi-Tech Systems (EMEA) Strata House 264-270 Bath Road Harlington UB3 5JJ United Kingdom Tel: +(44) 118 959 7774 Email: sales@multitech.co.uk www.multitech.co.uk



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